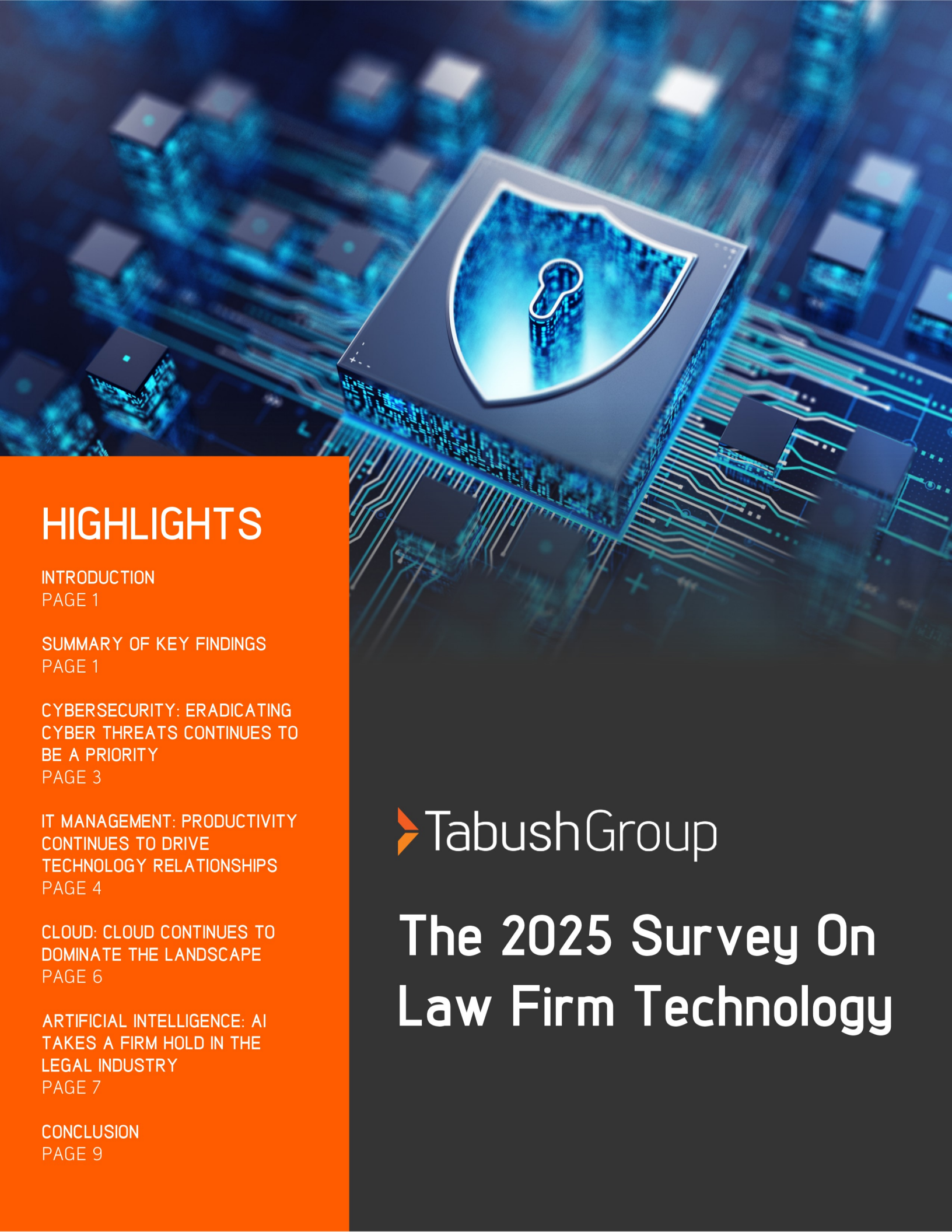




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 TabushGroup

The 2025 Survey On Law Firm Technology

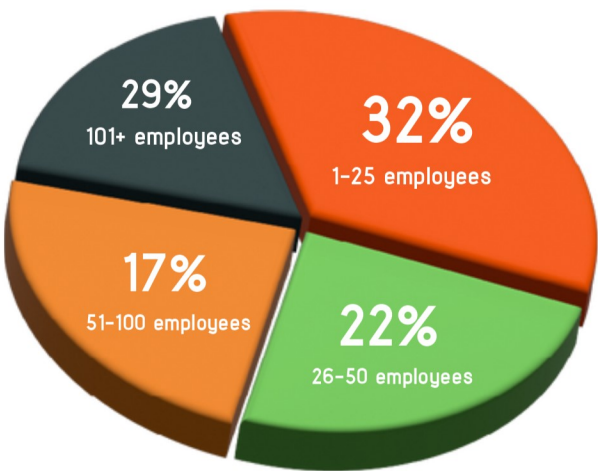
INTRODUCTION

Legal technology has profoundly impacted the legal industry over the past decade. In place of law books, there are now online databases; digital contracts have replaced paper copies; managing clients from a smartphone has become the norm. According to the [American Bar Association](#), legal technology has transformed law, bringing efficiencies and simplifications to everyday tasks.

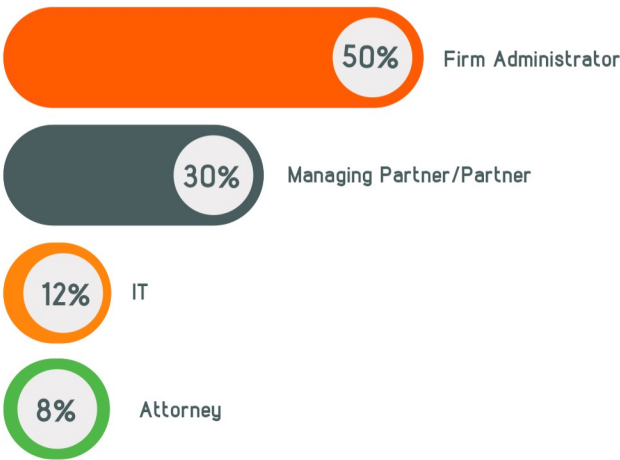
Tabush Group’s 2025 Survey on Law Firm Technology reveals how law firm leaders are leveraging IT to ensure security, productivity, and efficiency for their practices. Their responses to our survey questions also provide important insights into how decision makers are relying more on technology to help future-proof their firms.

Conducted in late 2024 and early 2025, the survey was open to managing partners, partners, firm administrators, executive directors, operations managers, IT directors, and other attorneys and staff with technology-related responsibilities. We received responses from more than 140 law firm leaders, who answered 28 questions about issues ranging from cybersecurity and IT management priorities to the use of the cloud and the impact of artificial intelligence.

Respondents by Firm Size

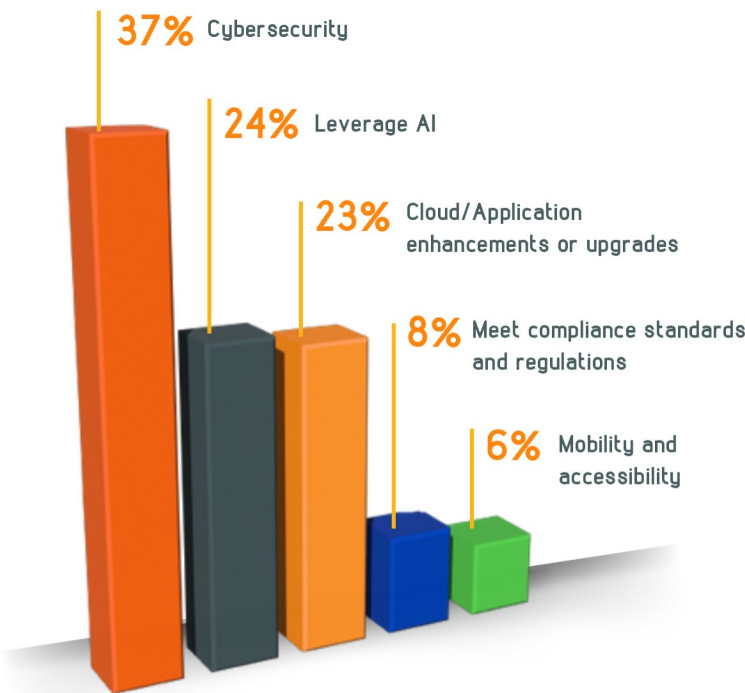


Who Responded?



SUMMARY OF KEY FINDINGS

What is Your Firm’s Top IT Priority for 2025?



The following findings from our research stood out:

- ▶ **Cybersecurity continues to be a pivotal area of concern and investment for law firms but confidence in their current IT systems against cyber threats is growing.** 37% of firm leadership cited cybersecurity as their top IT priority for 2025, underscoring the persistent threat landscape dominated by phishing attacks and business email compromises. At the same time, confidence in a secure IT environment for many firms is growing.

In 2020, 55% of law firm leaders, partners, and key staff responding to our survey said their IT systems were properly secure against growing cybersecurity threats. Four years later, faith in cybersecurity methods has grown significantly.

- ▶ **Firms are keen to leverage AI to increase efficiency and productivity and its effective usage is becoming a priority for firms.** Our 2025 survey revealed that 81% of respondents plan to use AI in their professional roles. While most firms are optimistic about AI, a minority may have reservations, potentially due to concerns such as ethical implications, cost, the suitability of AI for their specific needs, or the lack of understanding of how to use AI.
- ▶ **The overwhelming preference for expanding AI usage suggests that most law firms recognize its value and potential to transform legal work,** from research to document drafting to case management. Nearly 40% of law firm leaders report using applications with AI integrated into their functionality. As more law firms adopt AI, integration into applications will likely further increase as technology developers strive to meet this rising demand.
- ▶ **Productivity remains a critical driver of IT investments.** In fact, 66% of law firm leaders prioritize technologies that enhance operational efficiency when selecting new or upgraded IT. Moreover, 16% of respondents surveyed leverage IT to support firm growth, expand services, and handle increased demand.



88%
of law firm decision
makers believe their firms'
cybersecurity is solid or good.

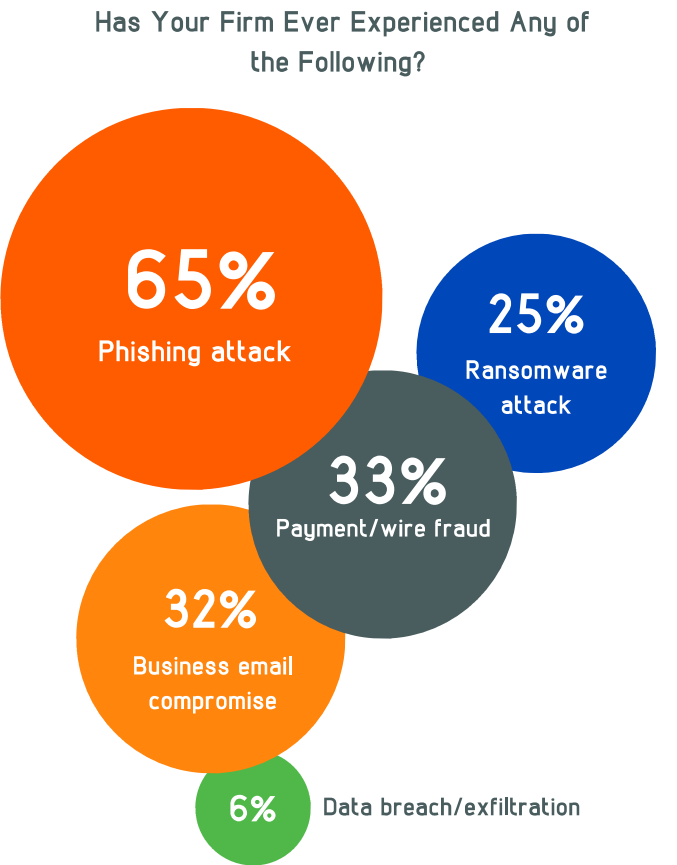
- ▶ Our 2025 Survey reveals an overwhelming majority (92%) of law firms prefer the adaptability, security, and flexibility the cloud brings. Half of the leaders surveyed will only consider cloud-based apps for new technology decisions, with 42% preferring to use cloud apps. Less than a handful indicated they would not consider cloud apps at all, showing that while cloud adoption is widespread, it's not yet universally mandatory. 7% of leaders still have no preference for cloud-based apps, while 1% said they would not consider using them.

A majority of law firms (59%) plan to keep their cloud spending the same in 2025 compared to 2024, and an additional 39% plan on increasing their cloud budgets. This shows wide acceptance and satisfaction with current cloud technology.

CYBERSECURITY: ERADICATING CYBER THREATS CONTINUES TO BE A PRIORITY

The proliferation of new technology has led to increasingly sophisticated cyber threats. In fact, a majority of the firm leaders who provided an answer to our question on whether they had suffered a cyber attack said that they had been a victim of a cyber attack in one form or another.

65% of respondents reported experiencing phishing attacks, making it the most frequently encountered cybersecurity threat, likely due to its ease of execution and potential for significant disruption. 33% of respondents experienced payment/wire fraud, 32% reported email compromises, and 25% experienced ransomware attacks.



The past several years saw a proliferation of enhanced security measures such as multi-factor authentication, encryption, and advanced threat detection systems designed to outsmart increasingly intelligent cyber attackers.

In fact, confidence in cybersecurity was at its highest level over the last two years. In 2023, 27% of surveyed leaders reported that firms were not doing enough to protect their operations from cybercriminals. In 2025, this concern dropped to just 2%. Managing partners are the most confident in their firm’s security, with 67% saying their security is good and 26% reporting that it is solid.

How Confident Do You Feel in Your Firm’s IT Against Growing Cyber Threats?



Of the cybercrimes that are most concerning to those we surveyed, social engineering and phishing attacks are the most significant concerns, with 82% of respondents marking them as a risk. Social engineering and phishing scams are only successful if the victim follows a prompt to launch the crime. Since these are related to human error, the majority of firms (72%) report increased education on cybersecurity as a priority in 2025.

Enhancing endpoint security is also a key focus of cybersecurity enhancements in 2025 for 38% of respondents. As more and more people are expanding their workspaces beyond the office and out of reach of internal firewalls and other security measures, firms are focused on security for devices like laptops, tablets, and smartphones rather than primarily securing the location where the device is being used.

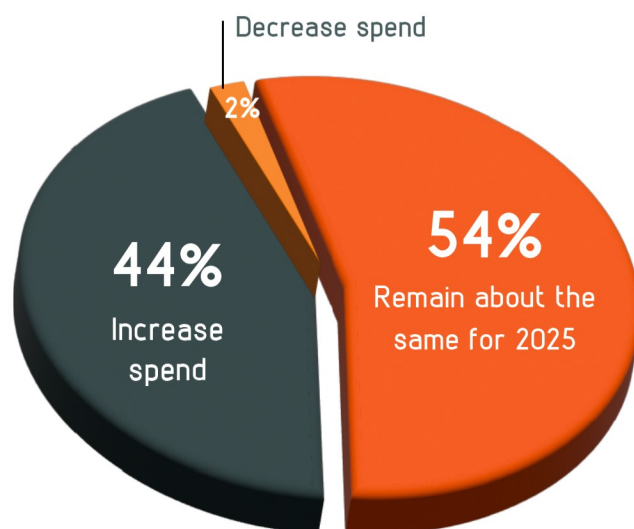
A notable number of firms (32%) intend to conduct a risk assessment, indicating a proactive approach to identifying and mitigating vulnerabilities for their firms.

What Cybersecurity Changes Does Your Firm Plan to Make in 2025?



Compared to 2024, more companies plan to increase their cybersecurity spending, rising from 39% in 2024 to 44% in 2025. AI and machine learning are improving threat detection and response to address the increasing threat levels that AI itself has also enabled.

Cybersecurity Spend in 2025 Compared to 2024



A majority of law firms (68%) already have cyber insurance policies and express confidence in their coverage, indicating that most firms recognize the importance of cyber insurance to their operations. However, 32% of law firm decision makers believe they do not have enough, or any coverage, even though many have already experienced a breach.

Leadership will use their increased cybersecurity investment to amp up user education and risk assessment in 2025.

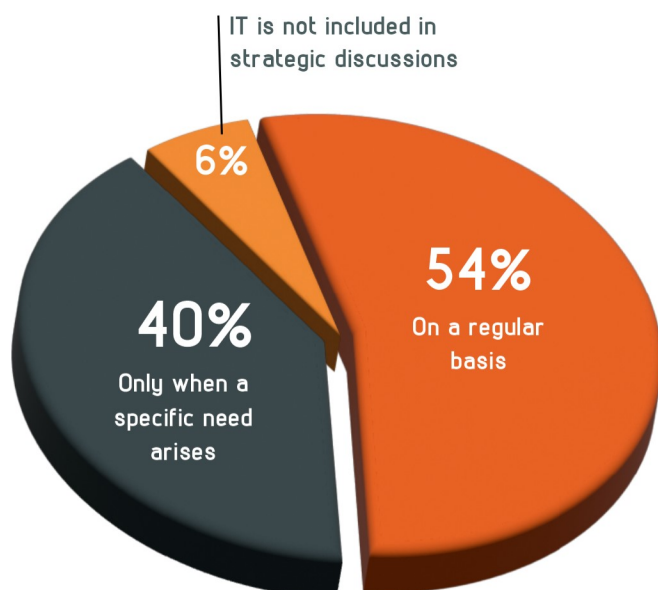
IT MANAGEMENT: PRODUCTIVITY CONTINUES TO DRIVE TECHNOLOGY RELATIONSHIPS

Technology is one of the primary ways law firms are redefining themselves in everything from working outside the office to research to contract approval—and it's freeing up an often overburdened staff to focus on more productive client management and case preparation.

As technology grows more sophisticated, its management also evolves, driving a trend toward greater interaction between law firm leadership and the IT team for IT strategy, prioritization, and implementation.

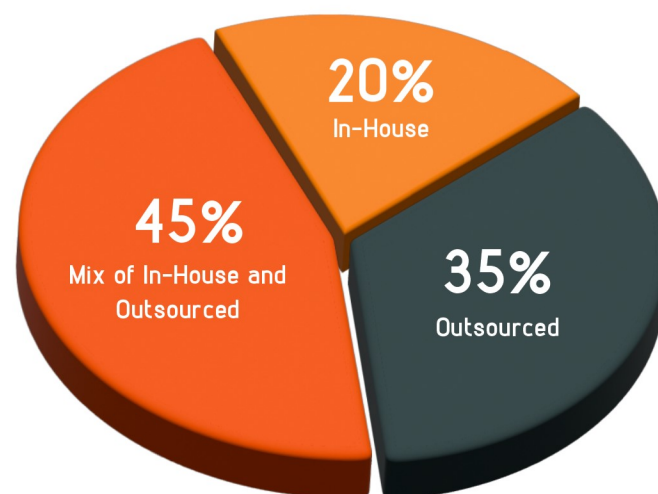
In years past, IT interacted with leadership when there was a problem to be solved. It was often a reactive rather than a proactive approach. Now, regular communication between IT and management is more common as firms seek to better understand how to leverage IT not only to eliminate disruption and downtime, but also to take advantage of the benefits it offers in streamlining day-to-day operations and scalability. Communications with IT teams that were once viewed to solve bottlenecks or put out tech-related disruptions are now being embraced as an opportunity to continually modify and enhance IT so firms can work smarter.

How Often Does Leadership and IT Meet to Discuss Strategic Objectives?



Firms with 1 to 25 employees often face budget constraints and tend to fully outsource their IT operations (63%), allowing them to access advanced technologies and expert support without the overhead costs of maintaining an in-house team. In contrast, 53% of firms with 26 to 50 employees opt for a hybrid approach, combining in-house and external IT resources.

How Does Your Firm Handle IT Management and Support?



The 2023 report revealed that 44% said firm leadership, operations, and IT meet on a regular basis, which increased to 54% in 2025. This collaboration ensures that IT investments directly contribute to strategic organizational objectives, such as improved productivity and firm growth.

This year, 51% of firm administrators believe cybersecurity is their IT team's top priority while only 13% of IT saw it as their top priority. Meanwhile, 50% of IT reported that leveraging AI was their top priority. This indicates that IT teams are thinking about new and emerging technologies and determining how it can further support their firm's future.

CLOUD: THE CLOUD CONTINUES TO DOMINATE THE LANDSCAPE

Although “the cloud” may seem like a recent innovation, its origins date back nearly half a century. In 1961, John McCarthy, a pioneer in artificial intelligence, came up with the idea of collective computing in a world that did not yet know the internet. However, it was not until the 90s that we first heard the term “cloud computing.” Today, virtually every company uses some kind of cloud-based service.

Today, cloud technology has become a cornerstone of modern legal practice, facilitating seamless operations in an increasingly digital environment. Our survey indicates that 39% of firms plan to increase their cloud investments in 2025, driven by the demand for more flexible and scalable solutions.

In fact, 92% will only use cloud apps or prefer cloud apps, with 50% indicating that they only want to use new applications that are cloud-based. While cloud adoption is widespread, there are still those few firms that are holding on to legacy software and on-premise hardware, with 1% saying they would not consider cloud apps. Only 7% indicated they had no preference for where an application was hosted, whether in the cloud or on-site.

In 2025, the most significant benefit of cloud technology for firm leadership (66%) is the ability to work from anywhere, emphasizing the continued importance of flexible, safe options for working from anywhere on any device.

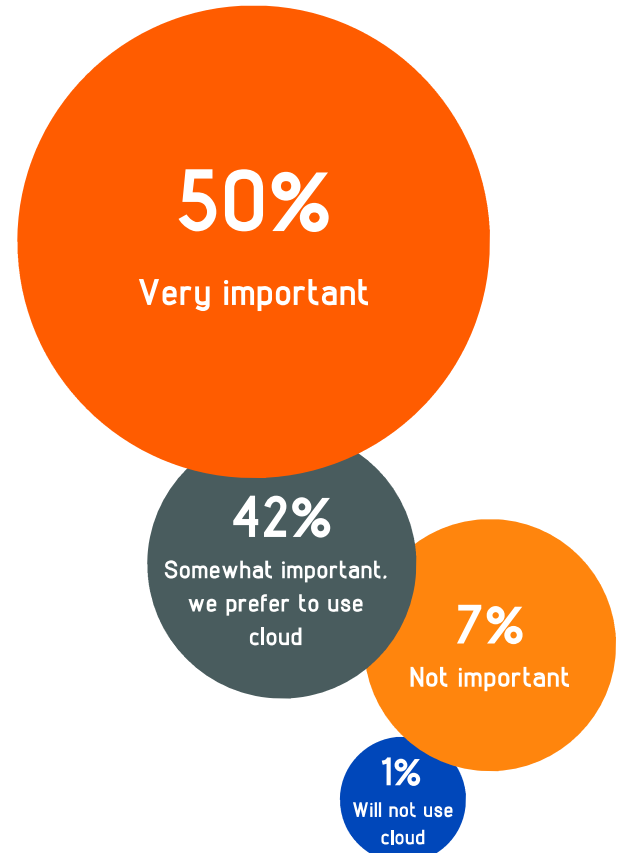
Nearly 61% cite the inherent backup and business continuity as a crucial advantage of cloud, highlighting its role in ensuring operational resilience in case of system failures or a natural disaster.

In past years, we’ve seen security cited as a barrier to cloud, but that no longer seems to be the case. In fact, now 44% believe that cloud’s greatest benefit is that it enhances security.

53% of leaders see the cloud’s ability to easily scale IT resources as a benefit, indicating that firms appreciate the adaptability that cloud offers to support growing or fluctuating workloads. Meanwhile, 48% of firm leaders surveyed value the cloud for making software updates easier, suggesting that firms prioritize seamless, automatic updates to stay current and secure.

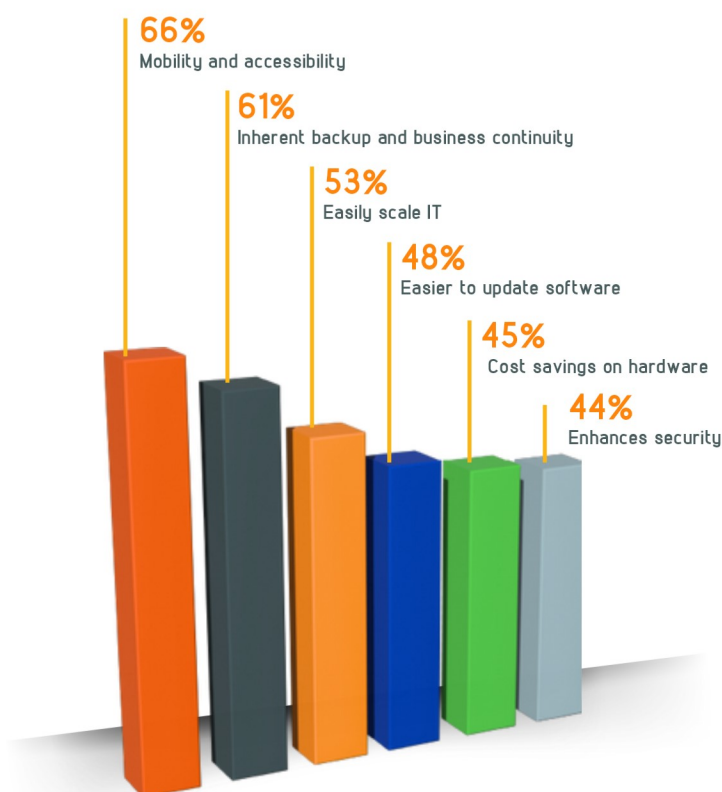
While not the most prominent benefit, 45% highlight cost savings on hardware, indicating firms are looking to reduce the upfront investments required for physical IT infrastructure.

Is it Important That a New Application
Runs in the Cloud?



While most law firm leaders see the benefits of cloud, 7% responded that they are unsure, pointing to a small portion of firms that may not yet be fully convinced or informed about cloud technology's advantages. This reinforces the need for continued education on the benefits of cloud adoption and the added layers of security capabilities it offers.

Greatest Benefits of Cloud



ARTIFICIAL INTELLIGENCE: AI TAKES A FIRM HOLD IN THE LEGAL INDUSTRY

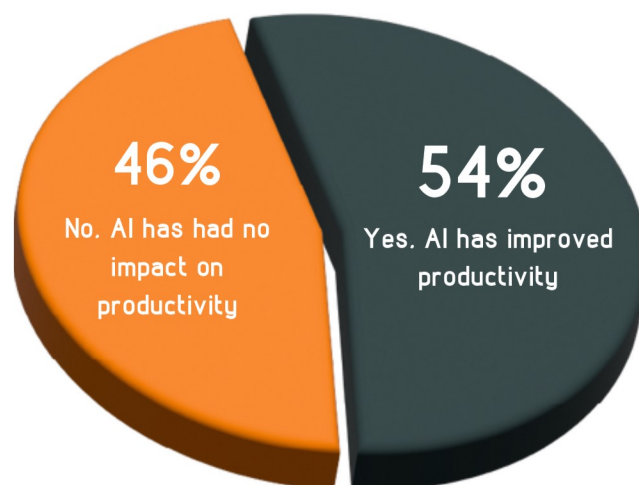
According to our survey results, there was a drastic increase in AI adoption by law firms in the past year. In 2024, only 47% of respondents said their firm used AI. By 2025, that number jumped to 80%, indicating that law firms, once hesitant, are now integrating AI at an accelerated pace.

Firms with 51+ employees have the highest AI adoption rates (over 80%). IT professionals and firm administrators report the highest engagement with AI (50% and 51% respectively), while managing partners (25%) and attorneys (11%) show a more cautious approach.

Despite the growing adoption of AI, governance has not kept pace. 53% of leadership surveyed do not have a formal AI policy, with small firms of 1 to 25 employees being the least likely to have one in place (20%).

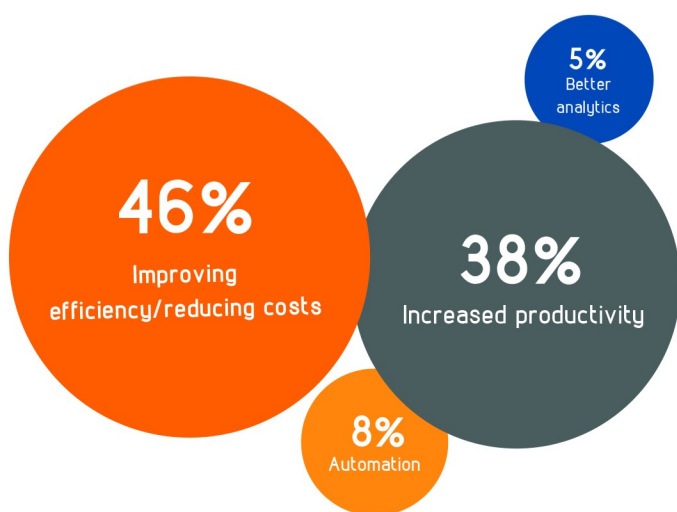
Moreover, there was mixed enthusiasm about AI's impact on productivity. 54% of respondents feel AI has improved efficiency, while 46% say it has had no impact. This does, however, mark a significant increase from 2024, when only 38% reported improved productivity. Attorneys (100%) and firm administrators (52%) show more optimism about IT's impact on productivity. Managing partners are also embracing AI with 48% believing AI improves productivity.

Has AI Improved Productivity at Your Firm?



Even with more widespread adoption, survey results show that barriers to AI remain. Lack of understanding or lack of the appropriate skill set (30%) and data privacy and security (23%) are the biggest obstacles. However, perceptions are changing, as is evidenced by the emphasis on AI training in law firm leaders surveyed. Only 19% of firms are currently offering AI training, but 34% plan to offer it in 2025.

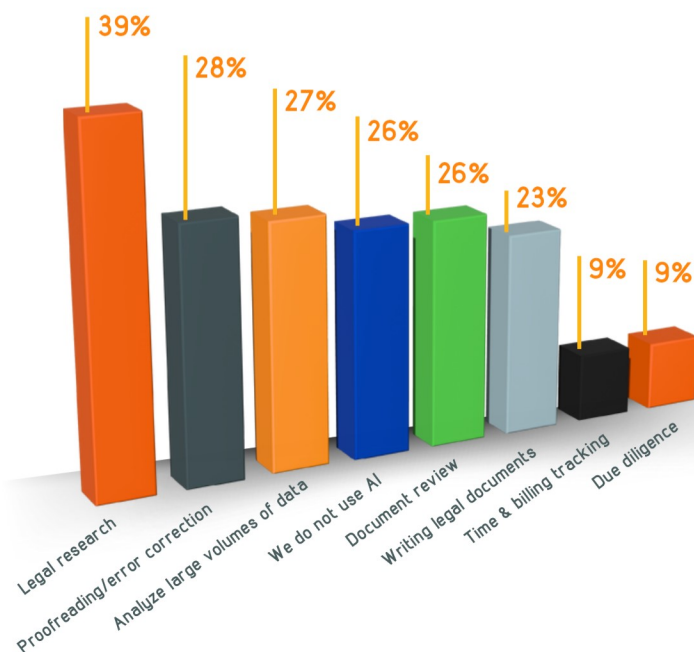
AI's Greatest Benefit



Nearly 40% of all firms surveyed report that their current business applications have integrated AI functionality, which suggests that AI adoption is steadily growing as app developers are taking notice of this trend in the industry and integrating more AI into their software releases.

AI-powered tools are increasingly being adopted to streamline repetitive tasks, such as legal research (39%) and document review (26%). These advancements not only improve efficiency but also free up professionals to focus on more strategic, high-value activities.

In What Ways Does Your Firm Use AI?



Firms are recognizing the importance of aligning their IT investments with broader organizational goals. By prioritizing solutions that enhance both productivity and client satisfaction, law firms are positioning themselves as leaders in an increasingly competitive industry.

There was rapid growth in AI as a priority from 11% in 2024 to 23% in 2025, indicating a surge in interest and adoption. It was not even on the radar in 2023, showing AI's rapid emergence in recent years. In 2025, approximately 25% of managing partners and 18% of firm administrators chose it as one of their highest priorities.



CONCLUSION

The 2025 Survey on Law Firm Technology underscores the transformative role of IT in shaping the future of legal practice. From advancing cybersecurity measures to embracing AI and cloud technologies, firms are navigating a rapidly evolving landscape with a focus on productivity and client service. These trends highlight the importance of trust in technology, strategic planning, and collaborative decision-making in driving success.

As reported in [Forbes Magazine](#), lawyers have historically been slower to embrace technological changes compared to other industries. But many are realizing it's time to change course.

It is evident that the legal industry is at a critical juncture of transformation. Firms embracing IT and technological advances are better positioned for growth and will stay competitive among their peers. Plus, as intricate technologies are created to handle increasingly complex IT challenges, the need for IT expertise, infrastructure upgrades, and process refinement will continue to be critical to operations.

As law firms adapt to rapid digital transformation, those who embrace technological advancements now will not only enhance efficiency but are also best positioned for long-term success. By proactively investing in cybersecurity, AI, and cloud technology, legal professionals can future-proof their operations, enhance efficiency, and better serve their clients.

Trends highlight the importance of trust in technology, strategic planning, and collaborative decision making in driving success.





TabushGroup

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For 25 years, Tabush Group has simplified the complexities of IT by delivering tailored cloud and managed IT solutions that keep businesses secure and stress-free. With extensive experience in the legal industry, we design and support technology to meet the unique needs of law firms. Our team of experts provides reliable, seamless support, allowing you to focus on growing your firm.

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